

FLORIDA DEPARTMENT OF HEALTH IN FLAGLER COUNTY

### **ANNUAL REPORT**

Fiscal Year 2023-24

#### PROGRESS IN MOTION



Stephen Civitelli Health Officer

### FROM THE HEALTH OFFICER

In 2024, Florida Department of Health in Flagler County (DOH-Flagler) actively engaged the community through a series of outreach events designed to enhance public health awareness and foster collaboration with local residents.

These events, ranging from health fairs to educational workshops, provided an accessible platform for residents to learn about vital health topics such as nutrition, chronic disease prevention, and mental health resources. Each event featured interactive booths staffed by health professionals who offered screenings, consultations, and informative materials, encouraging community members to take charge of their health.

The feedback received highlighted a growing awareness of health services available in the area and demonstrated DOH-Flagler's commitment to building healthier communities through proactive outreach and education.





### **MISSION**

Our mission is to protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts.

With the support of our community partners, DOH-Flagler is able to develop and implement health initiatives that benefit our residents and visitors.

#### **VISION**

To be the healthiest state in the nation.



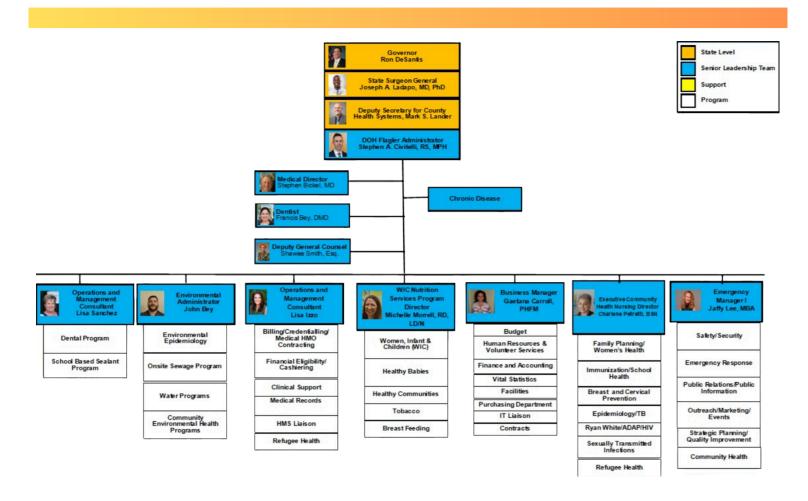
# **VALUES**

#### Florida Department of Health Values: ICARE

- Innovation
- Collaboration
- Accountability
- Responsiveness
- Excellence



#### **ORGANIZATION**





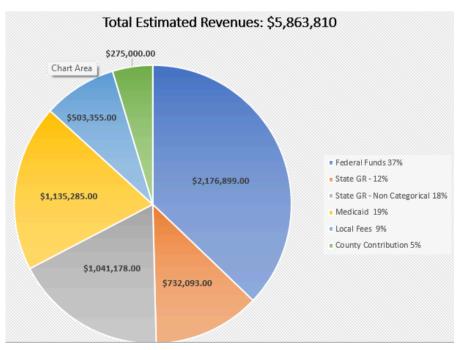
DOH-Flagler employs a staff of **64** personnel to serve the citizens of our community.

DOH-Flagler provides adult/child comprehensive health, STI/HIV services, family planning, and other important public health services.



### **FISCAL**

DOH-Flagler receives revenue from three major funding sources: federal, state, and local. The largest revenue sources for DOH-Flagler are federal dollars which we receive for programs including WIC, Ryan White HIV/AIDS, and several other clinic programs.





### **INNOVATION**



In 2024, DOH-Flagler's Dental Program served over **4,000** clients with **9,043** visits. This patient-friendly program provides preventive and general dentistry for children and adults on Medicaid.

The program has been through a lot of growth and changes over the last year, from complete renovations of the existing clinic to new state of the art equipment.

These innovative efforts support the mission and vision of the Florida Department of Health.



## **INNOVATION**



In 2024, DOH-Flagler's WIC team focused on improved client services. DOH-Flagler's WIC provided **2,555** nutrition and breastfeeding appointment services virtually. The option of virtual certifications and follow-up visits have reduced in-person service times and allowed for expedited in person visits for other WIC services.

Plans for an innovative and necessary expansion of the WIC program services are in process. Look for updates in 2025.

#### **COLLABORATION**





Towards the end of 2024, DOH-Flagler solidified a partnership with SMA Healthcare. This collaborative effort to provide primary care services to the clients in Flagler County was paramount in the continuity of care that we provide to our communities.





#### **COLLABORATION**





In 2024, Community Health Office staff was expanded and now includes health planning and communication, prediabetes program, strategic planning, performance management and quality improvement planning (PMQI), workforce development, and Flagler Health Coalition.

These programs are critical to the community outreach initiatives that are coordinated and conducted through DOH-Flagler.

Between July through December, the Community Health staff hosted or participated in more than **50** outreach events throughout Flagler County.

#### **ACCOUNTABILITY**





DOH-Flagler remains committed to holding ourselves accountable in the work we do every day. Structuring goals for the next few years is done through strategic planning, workforce development, and PMQI planning.

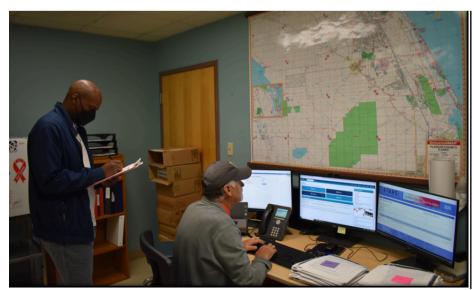
These plans ensure that DOH-Flagler is staying on track, building its workforce efficiently, and continuously monitoring and improving functions through quality improvement initiatives.

#### **ACCOUNTABILITY**



Epidemiology Program staff investigate disease outbreaks in order to identify the source, intervene to protect others who may be at risk, and identify ways to prevent additional cases. They also provide disease control education and consultation for the public, physicians, veterinarians, hospitals, schools, daycares, nursing homes, animal services, and other institutions in the community.

In 2024, the Epidemiology Program investigated **287** cases to include rabies, pertussis, hepatitis C, and others.



#### RESPONSIVENESS





As a coastal community, Flagler County recognizes the importance of safeguarding its most vulnerable populations.

In the event of a weather-related emergency, DOH-Flagler manages the special needs shelter designated for residents who rely on electrical equipment or oxygen for their medical needs. This is achieved through a strong and consistent partnership with Flagler County Emergency Management, including emergency response training, maintaining lifesaving equipment, and other essential response activities.

In 2024, **one** special needs shelter opened at Rymfire Elementary School during Hurricane Milton which served **54** clients.

#### RESPONSIVENESS



Environmental Public Health Program (EPH) activities focus on prevention, preparedness, and education and are implemented through routine monitoring, education, surveillance, and sampling of facilities and conditions that may contribute to the occurrence or transmission of disease.

In 2024, EPH conducted **1,525** inspections, issued **1,358** permits, and collected **76** beach samples.







## **EXCELLENCE**

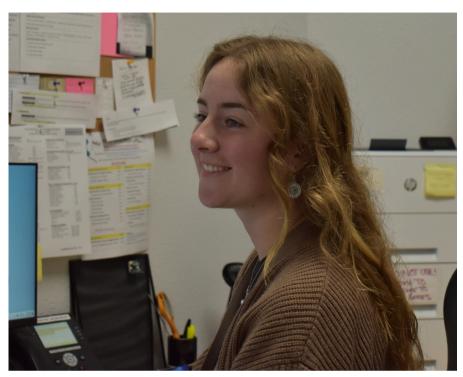
In 2024, DOH-Flagler's clinical staff provided services to **4,789** clients and included **12,723** appointments. These services encompassed family planning, comprehensive adult/child health, and other services.

The partnership between DOH-Flagler and SMA will increase patient interaction, ensuring that clients have access to the vital resources and assist in developing a medical home.





## **EXCELLENCE**



Florida birth and death certificates are issued through the Bureau of Vital Statistics at the Florida Department of Health.

In 2024, DOH-Flagler assisted over **5,000** clients who requested death and birth certificates, and **14,372** certificates were issued.

#### 2025 AND BEYOND

Initiatives that are being introduced and anticipated in the next fiscal year include:

#### **Expansion of the Pre-Diabetes Program**

Partnering with DOH-Putnam to broaden services

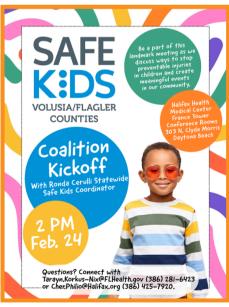
#### Flagler Health Coalition

 Conducting and promoting outreach events, diagnostic services, and health fairs to outlying areas of Flagler County

#### **Expansion of the School Dental Sealant program**

Coordinating and developing more services to schools in Flagler County









#### Florida Department of Health in Flagler County

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